



Bristol Ageing Better Partnership Meeting

Tuesday 21st October 2014, 9.30am – 1.00pm
The Rose Green Centre, Whitehall, Bristol

Present:

Janie Adams – North Bristol Advice Centre
Bevleigh Atkins-Evans – CCG
Judith Brown – BOPF
Mark Baker - Age UK Bristol
Sally Cavill – Alzheimer’s Society
Alison Cheblik – Bristol Retirement Council
David Cottam – St. Monica Trust
Gill Deacon – Bristol Area Stroke Foundation
Penny Edwards – U3A
Bob Fisher – Bristol Drugs Project
Ruth Frost – WRAMAS
Chris Gittins – Streets Alive
Darron Hamilton – SLM Everyone Active
Zehra Haq – Dhek Bhal
Shelagh Hetreed – LinkAge
Jan Jones – BCT
Ken Kennedy – CSV
Howard Marsh – AUKB
John McCormack – Action on Hearing Loss
Claire Miller – LinkAge
Kate Oliver – The Care Forum
Kai Paulden – Streets Alive
Ruth Richardson – AUKB
Randall Smith – Bristol University
Lynne Stevens – Hanover
Katherine Tanko – NBAC
Sam Taylor – Brunel Care
Clare Wilde – Contact the Elderly
Mina Malpass -RSVP

Lorenza Alvarez – Up Our Street
Emily Barker – Talking Money
Alan Carpenter - Chair BAB and AUKB
Judith Brown - Dep. Chair BAB and BOPF
Jan Connett – BCC Public Health
John Clifford - RVS
Dale Cranshaw – Growing Support
Tom Doyle – Bristol City Council
Keith Evans - BOPF
Steve Forge – Third Sector Solutions
Laura Goringe – RVS
Karen Green – Working in Southmead for Health
Simon Hankins – SCDA
Lindsay Hay – WE Care & Repair
Rosa Hui – BACWG
Jennifer Kearney – British Red Cross
Karen Lloyd – All Aboard Water Sports Centre
Rebecca May – Cruse Bereavement
Helen McCain – Dogs for the Disabled
Sharan Wild – Public Health
Christopher Orlik – BAB Community Researcher
Jennie Reed – Alive!
Kay Russell - BCC
Caer Smyth – Terrance Higgins Trust
Geraldine Summers - BCC
Judith Taylor – Public Health
Paul Trinder – Right at Home UK
Debbie Wills – LinkAge

Apologies / not in attendance:

Kerryn Ball – Talking Money
Alun Gwernan-Jones – Guide Dogs for the Blind
Fay Menefy – The Beehive Centre
Paulette North – Ujima 98fm
Ben Barker – Greater Bedminster Community Partnership
Sam Thomas – The Harbour
Wendy Freeman – Hanover Housing
Helen McCain – Dogs for the Disabled
Sarah Minter – LGBT Bristol
Malcolm Thomas – The Beehive Centre
Karen Sage – UWE

1. Welcome

Judith Brown (Deputy Chair of Bristol Ageing Better) opened the meeting with an introduction to the day and welcomed everyone to this partnership meeting. She stated that today is the start of the process of looking to the future to get some idea of how the first of the BAB projects will take shape. Agendas, and copies of BAB's Schedule of Activities for 2015-2010, were available on the attendee's tables.

Ruth Richardson (Age UK Bristol) explained the structure of the day which would include a mapping exercise led by Shelagh Hetreed (LinkAge) and following the break, three collaborative design workshops looking at Community Development for Older People, Group Work & Peer Support and Community Navigators respectively.

2. Update on Bristol Ageing Better:

Ruth commenced by feeding back to the group about the Big Lottery Fund conference held in Hertfordshire for successful Ageing Better areas in the South. The proposed projects in Torbay, Camden and the Isle of Wight had particular relevance to Bristol and good links were made with these areas. At the conference it became apparent how complex the Bristol programme is – many areas were looking to commission 3 or 4 different projects whereas Bristol has 16 initiatives over the course of the programme.

Mark explained that BLF are very interested in the learning through the life of the various projects and are keen for groups to employ the 'Test and Learn' process which runs through four stages: Prototype – Iterate – Learn – Define.

Mark asked for a show of hands of those who had worked with the Lottery before – a majority of those present had. Mark continued by saying that there is a lot of recording and reporting to the Fund and that there would be some hard work for all in the future – Age UK Bristol will be the lead organisation reporting back to BLF but there will be significant reporting requirements for the partners delivering BAB projects also.

Mark went on to say that this is a long term project and, for him, he'd like to see a few 'well delivered' activities in year one as a start point. He stressed that we need to start cautiously however as funding does not come fully 'on-stream' until the 1st of April 2015.

Mark concluded that BAB needs to submit a Project Plan and Partnership Agreement to BLF on the 22nd of December.

Ruth reported that the December plan does not need to include the names of every provider but BLF will want to see a robust commissioning process and timeline for appointing delivery partners. BLF have seen the BAB Collaborative Commissioning paper and approved the process. Tender guidance has also been issued by BLF including OJEU thresholds that BAB will need to consider when commissioning projects.

Large copies of BAB's 5-year Schedule of Activities were on the tables for attendees to view – Ruth took the meeting through the key points:

- The coloured blocks refer to the four thematic areas of the BAB Programme: Creating the Conditions; Identifying & Informing; Working with Communities and Supporting Individuals
- It is proposed to bring forward the Community Navigators activity by a year as it will help feed into other areas of work. Now years 1-4.

- There will be 8 BAB projects starting in Year 1. Four will be commissioned:
 - a) Community Development in 1 or 2 areas
 - b) Group and Peer Support work with 1 or 2 groups
 - c) Community Navigators
 - d) Asset Based Training

Other Year 1 projects will be:

- a) Community Chest - £50k will be available for groups to bid for – a panel of Older People will be part of the selection group. Managed by BAB
- b) Community Researchers – work is ongoing, overseen by UWE
- c) GP case finding – 3 mailings annually for the over 85's – this will be an admin based project and it is proposed that BAB will manage this
- d) Age Friendly City – BAB is in talks with Bristol City Council. The project may be commissioned at a later date

Public Information: Animation (currently a year 2 project) may be brought forward a year to coincide with the launch of the BAB programme.

Ruth stressed that the "Test & Learn" approach will be adopted in BAB project activities, starting in one or two areas first and evaluated before expansion. Powerpoint slides were shown detailing the BAB 5 year commissioning schedule and more detailed timeline from now to March 2015. Some flexibility in the timeline is expected during this period as BAB begins collaboratively working with partners.

In 2014-2015 commissioning will commence – it will be flexible and partner dependant. Mark added that there had been some debate about the term commissioning and tendering – some groups have had negative experiences but BAB want to have a collaborative approach to groups wishing to undertake various areas of work. As an example, collaborative approach will be needed with the Community Navigators activity for which £1.6m has been allocated.

Mark said that BAB had worked hard to realistically cost the projects. The £5.9m awarded will not change but BLF expect there to be some flexibility within project budgets. LinkAge has been very supportive in putting together the Community Development Plan and the financial model being adopted.

Mark and Ruth then took questions from the floor:

Simon Hankins asked about the GP Case Finding activities and how this would be fed back into the project without breaking confidentiality? Mark said that the project was not after confidential information but GP's could give BAB a list of addresses of those over 85 for the mail-outs – GP's should be able to identify these people from their databases. Kate Oliver said that GP's would not be in the position to issue lists of addresses - BAB should consider other mechanisms to get information to these individuals.

A questioner from the floor asked what 'Asset Based Training' was? Mark responded that the training is to ensure staff working with older people view them as assets with contributions to be valued. Ruth will send the Asset Based Training business case to all partners.

Another questioner asked whether we were at risk of being too specific in targeting projects to deliver work with at risk groups. Mark replied that Bristol was one of 100 initial areas identified by BLF as national statistics indicate that there are large numbers of isolated high risk groups within the city. BAB's focus will be around these groups and in.

Ruth rounded off the discussions by saying that there are still a few places available on an 'Assets & Strengths' workshop which Hall Aitken will be running on the 30th of October at 1pm - if anyone would be interested in attending then let her know.

3. Asset Mapping Exercise:

Ruth introduced Shelagh Hetreed from LinkAge who was going to take the meeting through the Asset Mapping Exercise.

Shelia explained the process and stressed that every organisation / group present had something to offer to the older people of the City - the aim of this activity was to capture all that information – this is probably the first time such an exercise had been carried out. BAB wants to capture the work of both large groups and those smaller ones that often fall below the radar. Forms have also been sent to partners not able to attend today, to make sure everyone is informed and to capture the same information as being gathered here.

Following the exercise, Shelia thanked everyone for their input.

4. Break:

5. Collaborative Design Workshops:

Following the break, everyone split into one of the three workshops:

- a) Community Development for Older People*
- b) Group Work & Peer Support*
- c) Community Navigators*

Returning to the big group, the three facilitators gave a brief feedback:

Community Navigators – Ruth said that the group had:

- Devised a questionnaire to begin to map similar projects in Bristol
- Looked at the Dorset Wayfinders' Delivery Model
- Discussed advantages of an earlier roll-out of the project
- Started to define the role of a Community Navigator

Community Development for Older People – Mark said that:

- There was a recognition what the BAB Community Development model was
- BAB had been listening to what groups had been saying and had adopted a collaborative approach
- The group were in agreement that BAB was moving in the right direction
- The group had confidence in BAB and its reporting
- A recommendation was that the 4 city areas should have their own meetings – possibly in November if individual diaries allow – Mark to send out possible dates to the area groups

Group Work & Peer Support – Alan reported that the group had:

- Draw up a refined 'business case'
- Agreed there should be both professional and peer led support
- Discussed adding 1:1 support
- Agreed to pursue the values of BAB and talk to older people
- Discussed undertaking exploratory work

Feedback from the floor:

Simon Hankins (SCDA) commented that with four area meetings, it would mean that many people would not be able to engage in all of them. Mark replied that his group thought that area meetings would be a good way forward but trying to fit them in before the end of the year may prove difficult – groups present might have their own network meetings happening where ideas could be voiced. Mark suggested that groups could document what their offer is and send to BAB to help inform discussions.

Kay Russell (BCC) suggested that small groups would find these meetings useful but not able to attend due to work commitments. Howard Marsh suggested that an evening meeting might attract those people from smaller groups who are not able to attend during the day. Another suggestion from the floor was to have a split 'twilight' meeting which ran from say 4.00pm for those who could get there during the day and run through to the early evening. Ambassadors would help include smaller organisations in our work.

Kay Russell suggested that part of future partnership meeting agendas could include a 'Market Place' input where groups network and exchange information with colleagues.

There was a further suggestion that those individual with a cross city remit could possibly communicate electronically. Lindsay Hay (WE Care & Repair) – said that this was just the start of the process and it would be good if organisations could talk to each other through BAB. Ruth will investigated having separate sections on the 'Partner Forum' area of the website for different projects and would send out information directing groups to it. Judith Brown said that this would not work for older people – 68% of those over 70 are not on-line.

Shelagh Hetreed spoke about the language different organisations use and suggested a BAB glossary of terms.

Mark also wanted to record that older people are still not present at these meetings which we should endeavour to address – this is an older people project.

6. Closing Remarks

Alan summed up by saying it had been a really exciting day.

We should go away saying "What can I learn, what I haven't learnt today?"

How do we focus on Peer & Group Support and go away and really think about how we approach older people.

Judith thanked Shelagh for delivering the Mapping Exercise.

Judith closed the meeting by thanking everyone for attending today and hope that they are encouraged to attend future gatherings.

The meeting closed at. 1.00pm